

DETERMINATION DE LA RESISTANCE A LA PERMEATION DES PRODUITS CHIMIQUES
SELON NF EN 13832-3
Botte en caoutchouc modèle chimie

RESULTATS OBTENUS

Produit testé	Technique d'analyse	Épaisseur des éprouvettes (mm)			Temps de passage (min)			Indice de protection
		2,61	3,20	3,00	> 1921	> 1921	> 1921	
Ammoniaque 25%	Conductimétrie	2,61	3,20	3,00	> 1921	> 1921	> 1921	5
Peroxyde d'Hydrogene 30%	Oxymétrie	2,58	2,31	2,55	> 1921	> 1921	> 1921	5
Isopropanol	Ionisation de flamme	2,60	2,58	2,42	> 1921	> 1921	> 1921	5
Hydroxyde sodium 30%	Conductimétrie	2,92	2,98	2,88	> 1921	> 1921	> 1921	5


Karine LJO
Chef du Laboratoire Chimie

Pour les équipements de protection individuelle mentionnés aux articles R.233-152 et R.233-153 du code du travail, le marquage CE d'un type d'équipement par le fabricant, et sous sa responsabilité, est préalablement soumis à la procédure d'examen CE de type. Le présent rapport, qui contient des résultats d'essais effectués suivant les normes européennes harmonisées applicables au type d'EPI, ne doit en aucun cas être utilisé en lieu et place d'une attestation CE de type délivrée par le CTC.



RAPPORT D'ESSAI

SARL ETCHE SECURITE
4 RUE ARNAUD DE LA MAYTIE
64130 MAULEON
FRANCE

N/Réf : 1204-5437

V/Dde/Cde : Dde du 11/04/2012

Lyon, le 07/05/2012

DETERMINATION DE LA RESISTANCE DES BOTTES DE SECURITE A LA PERMEATION DES PRODUITS CHIMIQUES SELON NF EN 13832 -1 §4.3

ECHANTILLON SOUMIS A L'ESSAI

BOTTE MODELE CHIMIE SA

PRODUIT CHIMIQUE TESTE : HYPOCHLORITE DE SODIUM 13%

CONDITIONS D'ESSAI

Lieu de prélèvement des éprouvettes :

- **T i g e** Face en contact avec le produit

chimique d'essai :

- **externe**

Milieu collecteur :

- type : **liquide**
- nature : **eau**

Débit : 10 **mi/min**

Nombre de renouvellement du volume de la cellule par min : **0,13**

Température d'essai : **23°C**

Technique d'analyse : **Détection conductimétrique**

Les résultats du présent rapport n'engagent CTC que pour l'échantillon soumis. Ce rapport ne doit pas être reproduit, sinon en entier, sans autorisation de laboratoire

Pour l'équipement personnel protecteur mentionné en articles R.223-152 et R233-153 du l'code du travail ', de l'inscription de la CE de l'équipement par le fabricant et sous son responsabilité, est précédemment soumis au procédé d'examen de type de la CE. Le présent rapport, qui contient des résultats des essais a effectué selon les normes européennes harmonisées applicables au type d'équipement protecteur personnel, devrait ne jamais être employé comme ou au lieu d'un certificat de type de la CE délivré par le CTC.

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DETERMINATION DE LA RESISTANCE DES BOTTES DE SECURITE
A LA PERMEATION DES PRODUITS CHIMIQUES SELON NF EN 13832-1 §4.3
ECHANTILLON SOUMIS A L'ESSAI : BOTTE MODELE CHIMIE SA
PRODUIT CHIMIQUE A TESTER : HYPOCHLORITE DE SODIUM 13%

07.05.2012

RESULTATS OBTENUS

	Essai 1	Essai 2	Essai 3
Epaisseur au centre de l'éprouvette en mm	2.66	2.41	2.32
Temps de passage en min	>1921	>1921	>1921

INDICE DE PROTECTION CONFORMEMENT A LA NF EN 13832-3 § 6.2.3 :

Classe : 5

OBSERVATIONS :

Aucune altération visible à la fin de l'essai.

Karine LIO
Responsable laboratoire Chimie



Seuls les essais repérés par le symbole ♦ sont effectués sous couvert de l'accréditation.
Rapport simplifié, l'ensemble des données techniques de l'essai ainsi que les incertitudes, peut être transmis sur demande.

Les résultats du présent rapport n'engagent CTC que pour l'échantillon soumis. Ce rapport ne doit pas être reproduit, sinon en entier, sans autorisation de laboratoire

2 / 2

Pour l'équipement personnel protecteur mentionné en articles R.223-152 et R233-153 du 'code du travail', de l'inscription de la CE de l'équipement par le fabricant et sous son responsabilité, est précédemment soumis au procédé d'examen de type de la CE. Le présent rapport, qui contient des résultats des essais effectués selon les normes européennes harmonisées applicables au type d'équipement protecteur personnel, devrait ne jamais être employé comme ou au lieu d'un certificat de type de la CE délivré par le CTC.

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RAPPORT D'ESSAI

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Destinataire:

ETCHE SECURITE (C20939)

ZA ORDOKIA
64130 VIODOS ABENSE DE BAS
FRANCE

N° Rapport : L150303463

Vos références : Dde 13.03.2015

Lyon, le 15/04/2015

3 TIGES DE BOTTES/ 3 BOOTS UPPER REF CHIME SA



DSCN1155[1]

Approuvé par

Nathalie HUMBERT
Responsable Lab. Chimie

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Pour déclarer ou non la conformité à la spécification, il n'a pas été tenu compte de l'incertitude associée au résultat.



RM 1801-02, 1808 & RM 2010,
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TEST REPORT

Report No.: 01521-15

April 10, 2015

Page 1/3

APPLICANT:
CTC FRANCE

4 RUE HERMANN FRENKEL 69367 LYON CEDEX 07 –
FRANCE

Test(s) requested : EN 374-3 TEST Product Category : -- Product Type : --

Sample description: ---

Style / Article no.	: L150303463- CHIMIE SA	Buyer	: --
Ref no.	: --	Exported to	: --
Order no.	: --	Date of receipt of application form	: Mar 27, 2015
		Date of receipt of sample	: Mar 27, 2015
Supplier	: --	Testing period	: March 27, 2015- April 10,2015
Number of sample(s)	: 3 PIECES OF RAW MATERIALS	Service required	: REGULAR

1. Conclusion:

Testing	Result	Combine / Separate Test Item(s)	Failed Test Item(s)
Determination of the resistance of footwear to chemical products (N-Heptane)	Level 2	(S01)	---

Note: P: Pass F: Fail

The determination of the resistance of footwear to chemical products, N-Heptane got level 2 according to EN 13832-3 standard.

Approved by

Original signed

John Cheung Fai Cheong
Assistant Laboratory Supervisor



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TEST REPORT

Report No.: 01521-15

April 10, 2015

Page 2/3

APPLICANT:
CTC FRANCE

2. Label(s) on the sample(s):

Sample(s) ID	Size	Style/Art. No.	Sub-sample(s)	Component(s)	Colour
(01)	i --	L150303463- CHIMIE SA	(a)	Upper	Green
(01)	ii --	L150303463- CHIMIE SA	(a)	Upper	Green
(01)	iii --	L150303463- CHIMIE SA	(a)	Upper	Green

3. Sample(s) description assigned by laboratory:

Test item	Sample(s)	Combine / Separate sub-sample(s)
(S01)	(01)i+ii+iii	(a)





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TEST REPORT

Report No.: 01521-15

April 10, 2015

Page 3/3

APPLICANT:
CTC FRANCE

4. Test Results :

TEST METHOD		Test item(s)			Requirement	P/F
		(S01)				
1	Determination of the resistance of footwear to chemical products(EN 13832-1:2006§ 4.3)	Test 1	Test 2	Test 3		
	Sample thickness (mm)	3.54	3.55	3.55	---	
	Breakthrough time (min)	310	315	319	---	
	Performance level [#]		2		---	
	Chemical product		N-Heptane		---	
	Collection system:		Open-loop		---	
	Place of taking samples		Palm		---	---
	Side in contact with the chemical product for the test		External		---	
	Collector medium		Type: Gas		---	
	Flow rate (ml/min)		Nature: Air		---	
	Testing temperature (°C)		350		---	
Detector		23±1		---		
		Flame ionization detector		---		

Note: P: Pass F: Fail

Performance level in accordance with EN 13832-3:2006 § 6.2.3

Measured break through time (min)	Permeation performance level
121- 240	1
241- 480	2
481 - 1440	3
1441 – 1920	4
>1921	5

- End of report -



TEST REPORT

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Report N°: L170509317_1

06/30/2017

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CLIENT :

ETCHE SECURITE (C20939)

Folder n° : L170509317
Client request : REQUEST 05-17-2017
Received date : 05/24/2017
Analysis starting date : 05/23/2017
Analysis ending date : 06/30/2017

ZA ORDOKIA
64130 VIODOS ABENSE DE BAS
FRANCE

Page 1/4

Lyon, 06/30/2017

REFERENCE CHIMIE SA

1. Folder data:

Submitting : Pierre-François ETCHEGOYHEN

Approved by

Olivier GUILLAUME
Superviseur Lab. Chimie



TEST REPORT

Report N°: L170509317_1

06/30/2017



DSCN0678[1]

Sample description:

Upper: 1012 rubber green / 1013 rubber green



TEST REPORT

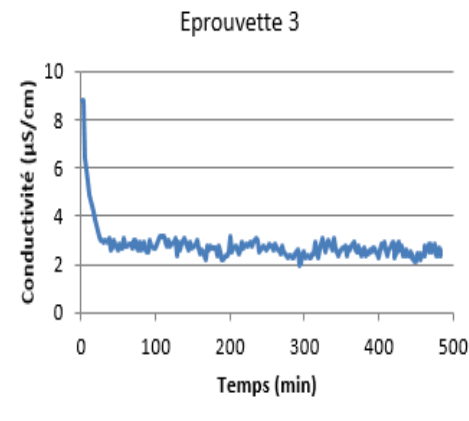
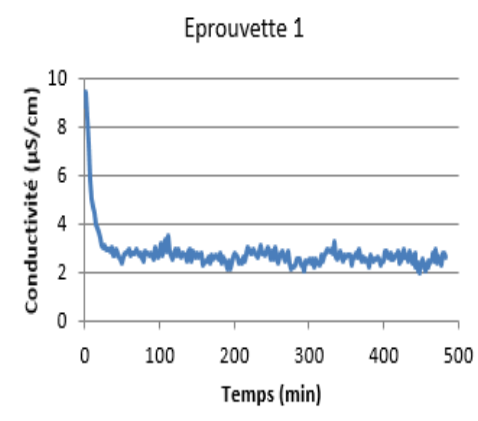
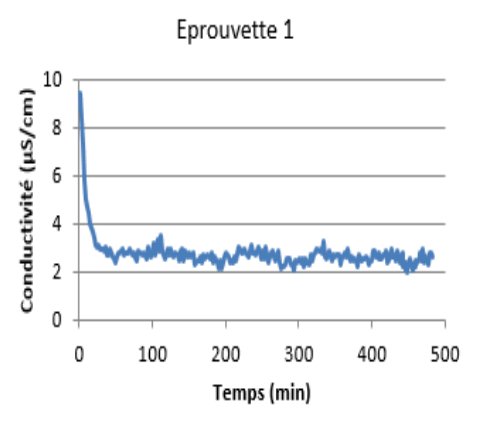
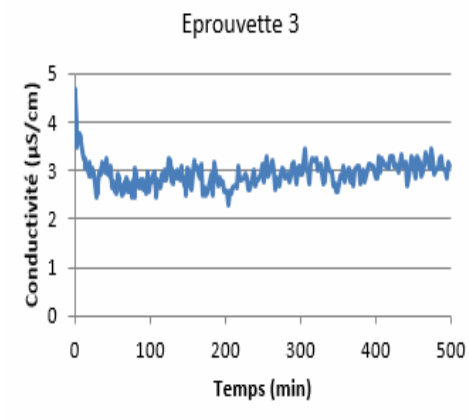
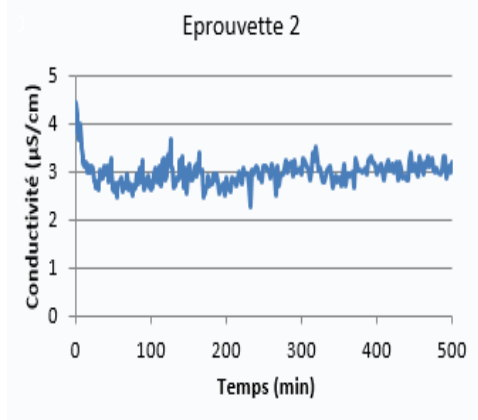
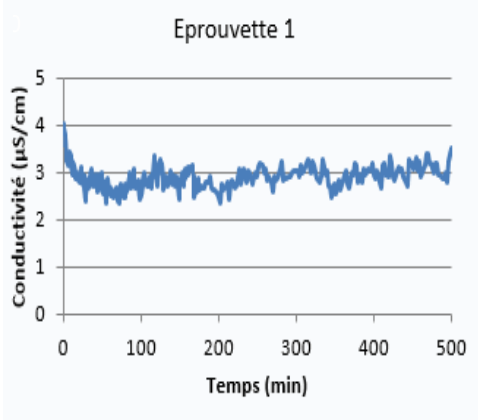
Report N°: L170509317_1

06/30/2017

Ammonia 25%/

Upper

	Method	Unit	Result
Permeation shoe - Collector medium: Liquid	EN 16523-1: 2015		
Collector medium			Liquid
Collection system			Open loop
Flow rate			10 mL/min
Temperature			23 +/-1 °C
Detector			Conductimetric
Measurement			Periodic
Side in contact with the chemicals for test			Extern
Normalized Breakthrough Time (1)		min	>1921
Normalized Breakthrough Time (2)		min	>1921
Normalized Breakthrough Time (3)		min	>1921
Minimum Normalized Breakthrough Time		min	>1921
Performance (in accordance to EN 13832-3)			5
Observation			No change





TEST REPORT

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Report N°: L170509317_1

06/30/2017

END OF TEST REPORT

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TEST REPORT

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Report N°: L190306304_1

05/06/2019

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CLIENT :

ETCHE SECURITE (C20939)

Folder n° : L190306304
Client request : REQUEST 26th May 2019
Received date : 03/28/2019
Analysis starting date : 03/29/2019
Analysis ending date : 05/06/2019

ZA ORDOKIA
64130 VIODOS ABENSE DE BAS
FRANCE

Page 1/4

Lyon, 05/06/2019

3 tiges de couleur verte modèle CHIMIE SA

1. Folder data:

Submitting : Pierre-François ETCHEGOYHEN

Approved by

Valerie LADAVIERE
Support Technique Chimie



TEST REPORT

Report N°: L190306304_1

05/06/2019



DSCN6014[1]

Sample description:



TEST REPORT

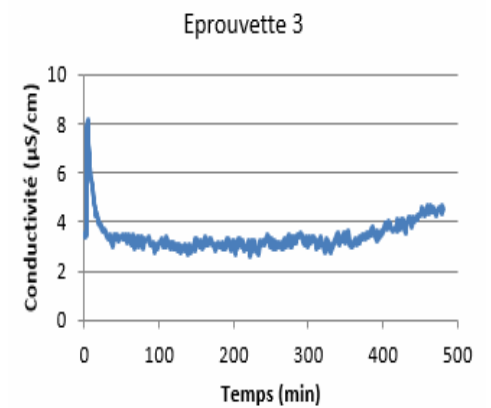
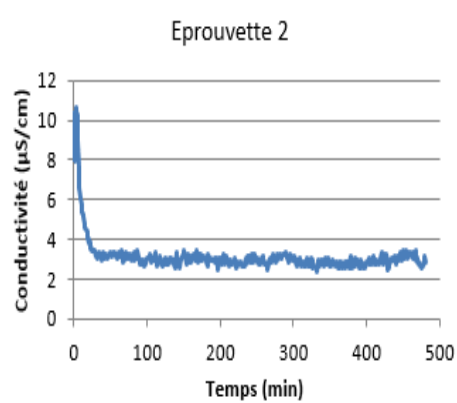
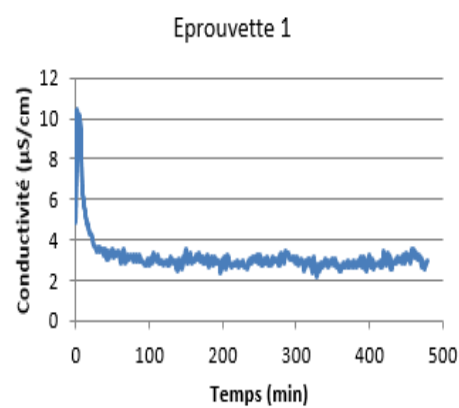
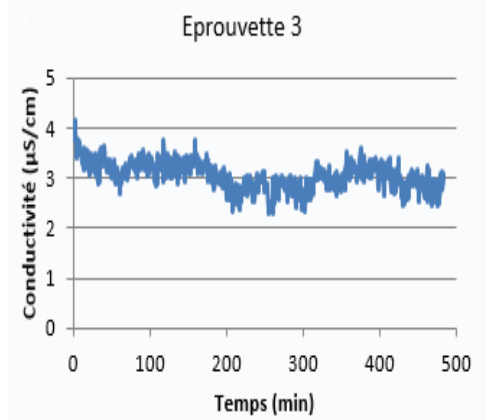
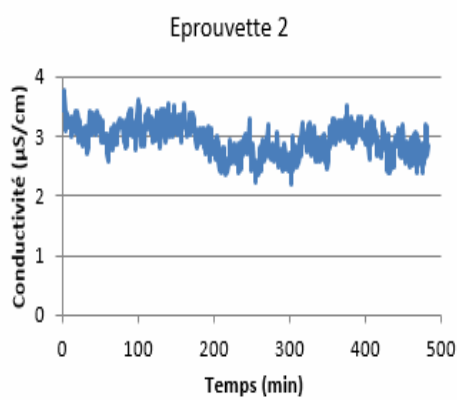
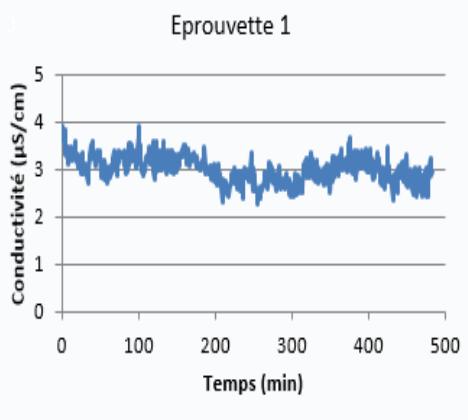
Report N°: L190306304_1

05/06/2019

M - Acide Nitrique 65%/

Upper / Tige

	Method	Unit	Result
(+) Permeation shoe - Collector medium: Liquid	EN 16523-1+A1 2018		
Collector medium			Liquid
Collection system			Open loop
Flow rate			10 mL/min
Temperature			23 +/- 1 °C
Detector			Conductimetric
Measurement			Periodic
Side in contact with the chemicals for test			Extern
Normalized Breakthrough Time (1)		min	1921
Normalized Breakthrough Time (2)		min	1921
Normalized Breakthrough Time (3)		min	1921
Minimum Normalized Breakthrough Time		min	1921
Performance (in accordance to EN 13832-3)			5
Observation			Discolouration





TEST REPORT

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Report N°: L190306304_1

05/06/2019

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TEST REPORT

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Report N°: L200608238_1

07/08/2020

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CLIENT :

ETCHE SECURITE (C20939)

Folder n° : L200608238
Client request : Request 06-08-2020
Received date : 06/10/2020
Analysis starting date : 06/12/2020
Analysis ending date : 07/07/2020

ZA ORDOKIA
64130 VIODOS ABENSE DE BAS
FRANCE

Page 1/4

Lyon, 07/08/2020

3 UPPERS REF CHIMIE SA - COLOR GREEN

1. Folder data:

Submitting : Pierre-François ETCHEGOYHEN

Approved by

Eric DELOM
Lab Manager

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TEST REPORT

Report N°: L200608238_1

07/08/2020



P1000549

Sample description:

<u>Analyzed product</u>	<u>Component</u>	<u>Sample information</u>
Acetic acide 99%	Upper	

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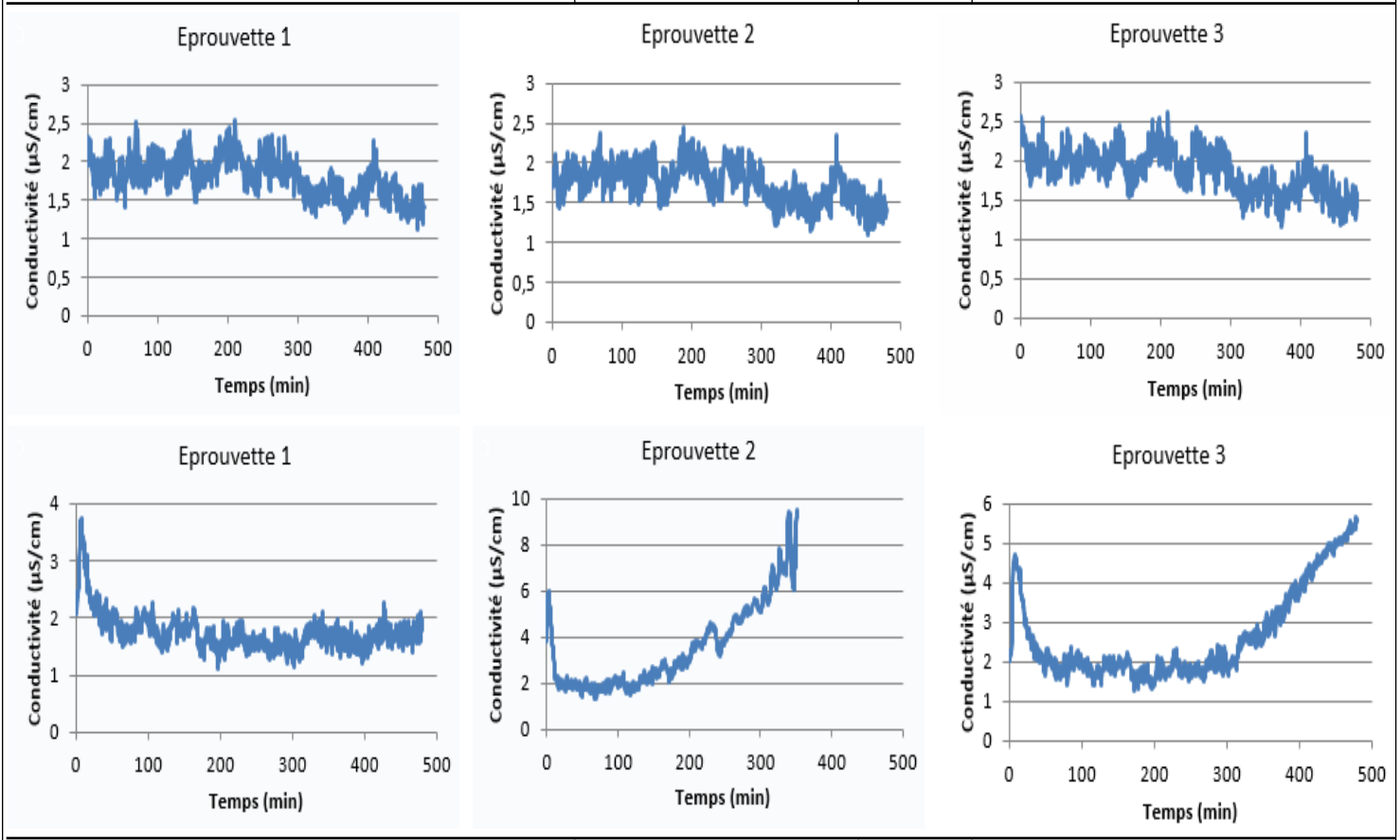
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Acetic acid 99%/

Upper

	Method	Unit	Result
(+) Permeation shoe - Collector medium: Liquid	EN 16523-1+A1 2018		
Collector medium			Liquid
Collection system			Open loop
Flow rate			10 mL/min
Temperature			23 +/-1 °C
Detector			Conductimetric
Measurement			Periodic
Side in contact with the chemicals for test			Extern
Normalized Breakthrough Time (1)		min	1921
Normalized Breakthrough Time (2)		min	1792
Normalized Breakthrough Time (3)		min	1921
Minimum Normalized Breakthrough Time		min	1792
Performance (in accordance to EN 13832-3)			4
Observation			Discolouration



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TEST REPORT

Page 4/4

Report N°: L200608238_1

07/08/2020

END OF TEST REPORT

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TEST REPORT

Page 1/3

Report N°: L210713956_1

08/05/2021

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CLIENT :

ETCHE SECURITE (C20939)

Folder n° : L210713956
Client request : Dde du 19/07/2021
Received date : 07/22/2021
Analysis starting date : 07/27/2021
Analysis ending date : 08/05/2021

ZA ORDOKIA
64130 VIODOS ABENSE DE BAS
FRANCE

Page 1/3

Lyon, 08/05/2021

CHIMIE SA - Upper 1013 rubber green

1. Folder data:

Submitting : Pierre-François ETCHEGOYHEN

Approved by

Eric DELOM
Lab Manager

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P1010200

Sample description:

<u>Analyzed product</u>	<u>Component</u>	<u>Sample information</u>
Hydroxyde de sodium 40%	Upper	

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TEST REPORT

Report N°: L210713956_1

08/05/2021

Hydroxyde de sodium 40%/

Upper

	Method	Unit	Result
(+) Permeation shoe - Collector medium: Liquid	EN 16523-1+A1 2018		
Collector medium			Liquid
Collection system			Open loop
Flow rate			10 mL/min
Temperature			23 +/-1 °C
Detector			Conductimetric
Measurement			Periodic
Side in contact with the chemicals for test			Extern
Normalized Breakthrough Time (1)		min	>1921
Normalized Breakthrough Time (2)		min	>1921
Normalized Breakthrough Time (3)		min	>1921
Minimum Normalized Breakthrough Time		min	>1920
Performance (in accordance to EN 13832-3)			5
Observation			No change

END OF TEST REPORT

(+) accreditation COFRAC

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TEST REPORT

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Recipient:

ETCHE SECURITE (C20939)

ZA ORDOKIA
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FRANCE

Report number : L220611005_2

Your references : Request 08/06/2022

Lyon, 07/29/2022

MODEL CHIMIE SA



Submitting : Pierre-François ETCHEGOYHEN
New version : Modification du rapport selon la norme EN 13832
Client information : Upper 1013 rubber green

Approved by

Nathalie HUMBERT
Vice Director Environment and
Innocuousness

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To declare the conformity to the requirement, the uncertainty of measurement, associated to the test results, has not been taken into account. CTC disclaims any responsibility for the information provided by the customer in particular if it affects the result.

This report (including any enclosures and attachments) are prepared for the exclusive use of the Customer named in the report and on the basis of instructions and information and/or materials supplied by CTC's Applicant.

Customer details: CTC
CTC Parc Scientifique
4 Rue Hermann Frenkel
69367 Lyon Cedex 07
France

SATRA reference: CHM0334596/2229/JL/
B

Your reference:

Date of report: 28th July 2022

Samples received: 17th June 2022

Date(s) work 22nd to 27th July 2022
carried out:

TECHNICAL REPORT

Subject:

Permeation testing in accordance with EN 13832-1:2018 clause 4.4 and the requirements of EN 13832-3:2018 clause 6.2 on samples described as L220611005.

Conditions of Issue:

This report may be forwarded to other parties provided that it is not changed in any way. It must not be published, for example by including it in advertisements, without the prior, written permission of SATRA.

Results given in this report refer only to the samples submitted for analysis and tested by SATRA. Comments are for guidance only.

Tests marked \neq fall outside the UKAS Accreditation Schedule for SATRA.

All opinions and interpretations of results, and the comments based upon them are outside the scope of UKAS accreditation and are based on current SATRA knowledge.

A satisfactory test report in no way implies that the product tested is approved by SATRA and no warranty is given as to the performance of the product tested. SATRA shall not be liable for any subsequent loss or damage incurred by the client as a result of information supplied in the report.

Where values for uncertainty of measurement are included within the report then the uncertainty of the corresponding results are based on a standard uncertainty multiplied by a coverage factor $k=2$, which provides a coverage probability of approximately 95%.

When reporting results against a conformance statement (Pass/Fail or the allocation of a class or level) then uncertainty of measurement is taken into account based on a non-binary acceptance which itself is based on the guard band being equal to the expanded uncertainty.

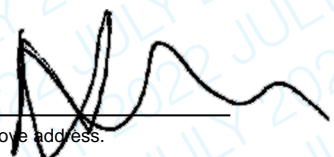
Where the result corrected for uncertainty falls within the tolerance of the conformance statement then the risk of the conformance statement being a false accept or false reject is up to 2.5% and SATRA will in this instance quote a Pass/Fail, class or level.

Where the result corrected for uncertainty falls outside of the tolerance of the conformance statement then the risk of the conformance statement being a false accept or false reject is up to 50%. In this instance SATRA will not provide a Pass/Fail statement or a class or level but will include information in the notes in relation to the result obtained.

Please note that where uncertainty of measurement values have not been included then uncertainty has not been applied to these results. SATRA uncertainty of measurement values are however available upon request.

Report signed by: Jennifer Lewis
Position: Technical Administrator
Department: Chemical & Analytical Technology

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WORK REQUESTED:

Samples of gloves described as L220611005 were received on the 17th June 2022 for permeation testing in accordance with EN 13832-1:2018 clause 4.4 and the requirements of EN 13832-3:2018 clause 6.2.

SAMPLES SUBMITTED:



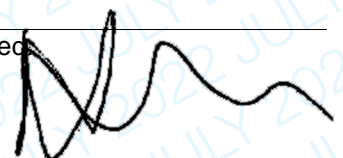
Samples described as L220611005

CONCLUSION:

When assessed in accordance with the requirements of EN 13832-3:2018 the material achieved the following performance levels. The full results are given in the tables below.

Chemical	Performance level
30% Hydrogen peroxide (CAS: 7722-84-1)	5

Full results are reported in the following tables.



TESTING REQUIRED:

- EN 13832-1:2018 - Footwear protecting against chemicals - Part 1: Terminology and Test methods.
- EN 13832-3:2018 - Footwear protecting against chemicals - Part 3: Requirements for prolonged contact with chemicals
- EN 16523-1:2015+A1:2018 - Determination of material resistance to permeation by chemicals - Part 1: Permeation by liquid chemical under conditions of continuous contact

RESULTS AND REQUIREMENTS:

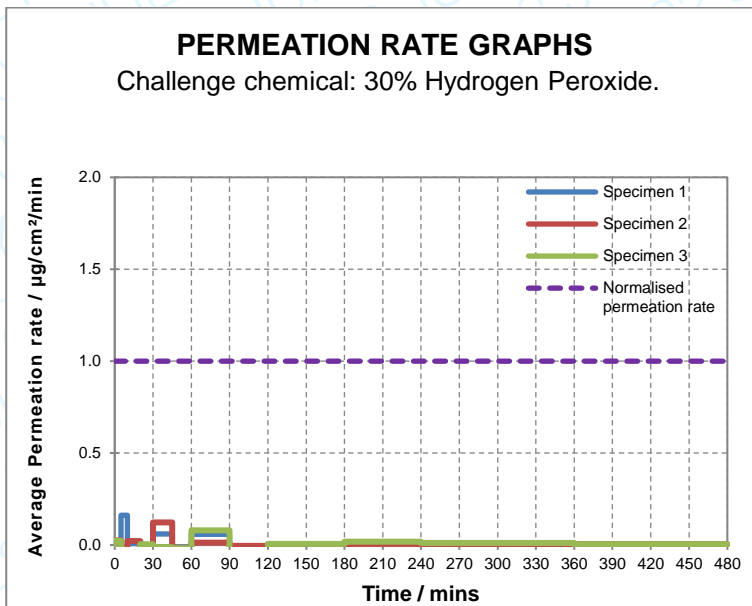
The performance levels are listed in clause 6.2.1.3 of EN 13832-3:2018 and are based on the lowest individual result achieved per chemical.

Table 7 - Permeation performance levels

Permeation performance Level	Measured breakthrough Time (minutes)
1	Between 121 and 240
2	Between 241 and 480
3	Between 481 and 1440 (more than 8h)
4	Between 1441 and 1920 (more than 24h)
5	>1920 (More than 32h)

Test/Property	Sample reference:	L220611005		Performance		
EN 16523-1:2015 +A1:2018 in accordance with SATRA SOP CAT-025 Using PTFE permeation cells with standardised dimensions	Test information:	Chemical: 30% Hydrogen peroxide		Level 5		
		Normalised permeation rate (NPR): 1 µg/cm ² /min				
		Detection technique: Electrochemical detector (periodic measurement)				
		Collection medium: Deionised water (closed loop)				
		Collection medium stirring rate: 45 – 65 ml/min (each cell constant to within ± 10%)				
	Test temperature: (23 ± 1) °C					
	Specimen	Thickness (mm)^Δ			Breakthrough time (mins)[▼]	
		1	2.89		>1920	
		2	3.04		>1920	
		3	2.85		>1920	
		Test result:		>1920		
		UoM:		<1		
Visual appearance of specimens after testing:		Swollen and discoloured				

Note: The sample thickness was measured from the centre of the test specimen (If only one thickness measurement recorded)



Hydrogen peroxide is determined by discrete sampling; therefore the permeation rate graph is not a smooth curve.

▼ Breakthrough expressed as a range between discrete sampling points where the average permeation rate exceeds the NPR. Due to the complexity of the detection technique, the minimum sampling frequency as specified in table 1 of EN 16523-1:2015+A1:2018 is not possible.

TERMS AND CONDITIONS FOR THE SALE OF GOODS AND/OR THE PROVISION OF SERVICES

1. GENERAL

- 1.1 Work done, Services undertaken or the sale of Goods are subject to the terms and conditions detailed below and (subject to clause 5.2) all other conditions, warranties and representations, expressed or implied by statute relating thereto are hereby excluded.
- 1.2 SATRA Technology Centre Limited, its subsidiaries and associated companies (hereinafter referred to as "SATRA") may perform Services for or supply Goods to persons or entities (public, private or governmental) issuing instructions (hereinafter termed the "Client"). Each also known individually as a Party, or jointly as Parties.
- 1.3 These terms and conditions will apply to the Contract between SATRA and the Client to the exclusion of any other terms which the Client may seek to impose or which may be implied by trade, custom, practice or course of dealing
- 1.4 Unless otherwise agreed in writing no party other than the Client is entitled to provide instructions or information relating to the Goods or Services required or to the delivery of goods, results, reports or certificates.
- 1.5 All references in these terms and conditions to:
 - (a) the "Contract" is the contract between SATRA and the Client for the supply of Goods or Services which is made subject to these terms and conditions; and
 - (b) "Services" are the work or services to be supplied or performed under the Contract (including where relevant the supply of software, components and consumables); and
 - (c) "Goods" are the equipment, consumables or other physical items sold under the Contract (including documents, drawings or other information required in order to operate the equipment).
- 1.6 All drawings, descriptive matter, specifications and advertising material (including brochures and catalogues) are issued or published with the sole purpose of giving an indication of the goods or services being described and shall not form part of the Contract.
- 1.7 Where SATRA and the Client agree that the sale of Goods shall be governed by Incoterms 2010 (or any subsequent revision thereto) then the sale shall be governed by the relevant Incoterms mode of transport which is agreed by SATRA and the Client.

2. FEES AND PAYMENT

- 2.1 Where SATRA has agreed to perform the Services or supply the Goods on the basis of credit then payment terms are net 21 days from date of invoice, unless otherwise specified and may require part payment prior to delivery of the Services or Goods. In the event of the Client failing to make payment as agreed SATRA will be entitled to withhold delivery of the Goods or Services or cancel the Contract. SATRA reserves the right to charge interest on any overdue payments at a rate of 1.5% per month accruing on a daily basis from the date the invoice is due until the date payment is received.
- 2.2 Where the provision of Services or the sale of Goods is subject to a proforma invoice then SATRA shall not be obliged to start working on the provision of the Goods or Services until after payment in full has been made as cleared funds to SATRA.
- 2.3 SATRA reserves the right to charge for any and all expenses incurred as a result of performing the Services required by the Client. Although SATRA will try and provide an estimate of such expenses these may change as a result of circumstances out of SATRA's control.
- 2.4 Unless otherwise agreed in writing, the price for the Goods or Services shall be the price set in the order acknowledgement. SATRA shall not be bound by any price quoted which is not in writing. Prices for the sale of Goods include packing cases and materials but not carriage or installation which will be quoted separately and as agreed with the Client.
- 2.5 Quotations are valid from the date of issue for a period of 90 days unless otherwise specified or agreed in writing.
- 2.6 Should the Client become insolvent, bankrupt, subject to an administration order, enter into liquidation or receivership, or make arrangements with creditors SATRA reserves the right to cancel the Contract and terminate the supply of the Goods or Services. Where the Contract with SATRA is terminated all outstanding monies due from the Client to SATRA shall be immediately payable, and any materials supplied by SATRA to the Client returned. Termination of the Contract shall be without prejudice to any of SATRA's accrued rights.
- 2.7 All invoices issued by SATRA are payable in full. The Client is responsible for payment of withholding and any other taxes and all import duties. Payments made to SATRA shall not be reduced by such amounts.
- 2.8 The Client shall not be entitled to withhold or defer payment due to SATRA as a result of any dispute or counter claim that it may allege against SATRA.
- 2.9 SATRA reserves the right to bring action against the Client in order to collect unpaid fees, including court action. All fees associated with such actions shall be paid for by the Client including legal fees and related costs.
- 2.10 Where unforeseen costs arise as a result of provision of the Goods or carrying out the Services SATRA shall inform the Client immediately but reserves the right to charge additional costs to cover said costs and expenses.

3. INTELLECTUAL PROPERTY RIGHTS

- 3.1 All intellectual property rights belonging to a Party prior to entry into the Contract shall remain with that Party. Nothing in this Contract shall allow transfer of any intellectual property rights from one Party to the other.
- 3.2 In the event of certification services the use of certification marks by the Client may be subject to national and international laws and regulations. The responsibility for the use of these certification marks lies solely with the Client.
- 3.3 All intellectual property rights in reports, drawings, graphs, charts, photographs or any other material (in whatever medium) produced by SATRA pursuant to this Contract shall belong to SATRA. The Client shall have the right to use said material in accordance with the terms of this Contract.
- 3.4 The Client agrees and acknowledges that SATRA retains any and all proprietary rights in concepts, ideas and inventions that may arise during the preparation or provision of any report (including any deliverables provided by SATRA to the Client) and the provision of the Services to the Client.
- 3.5 All intellectual property rights in any software supplied to the Client shall belong to SATRA or SATRA's licensors. With respect to the sale of SATRA Timeline, SATRASUMM and SATRA Visionstitch, provided that the Client is a member of SATRA and has paid its annual Smartcare fee then the Client will be entitled to use the software for its own internal use and will be entitled to receive minor software upgrades and fixes. SATRA may however terminate the supply of software upgrades and fixes for older versions of software which it no longer considers viable to support. The Client's rights to use the software and receive software upgrades and fixes will terminate if the Client has not paid its annual Smartcare fee. Major upgrades are not included within the entitlement to upgrades but may be offered by SATRA from time to time for an additional fee.
- 3.6 SATRA shall observe all statutory provisions with regard to data protection including but not limited to the provisions of the Data Protection Act 2018 and the EU General Data Protection Regulation (GDPR) Regulation (EU) 2016/679. To the extent that SATRA processes or gets access to personal data in connection with the Services or otherwise in connection with this Contract, it shall take all reasonable

technical and organisational measures to ensure the security of such data (and guard against unauthorised or unlawful processing, accidental loss, destruction or damage to such data).

4. SUSPENSION OR TERMINATION OF SERVICES

- 4.1 Cancellation by the Client of orders for Goods or Services will only be acceptable by prior agreement with SATRA and a charge will usually be made.
- 4.2 SATRA shall not be liable for any delay or failure in providing the Goods or Services due to circumstances beyond its reasonable control (including any failure by the Client to comply with its obligations). If any such circumstances arise which prevent SATRA from delivering the Goods or completing the Services, then SATRA will be entitled to cancel or reschedule the delivery of Goods or Services at its discretion. In the event of cancellation SATRA will be entitled to retain all fees paid by the Client for Goods or Services already supplied but will refund to the Client any fees paid by the Client for Goods or Services which have not yet been supplied. The Client will not be liable for any non-refundable expenses already incurred by SATRA in relation to Goods or Services not yet supplied unless the cancellation is due to the Client's failure to comply with its obligations under the Contract.

5. LIABILITY AND INDEMNIFICATION

- 5.1 Reports are issued on the basis of information, documents and/or samples submitted to SATRA by the Client, or on behalf of the Client and are provided solely for the benefit of the Client who is responsible for acting as it sees fit on the basis of such reports and findings. Subject to clause 5.2, neither SATRA nor any of its employees, agents or subcontractors shall be liable to the Client or any third party for any actions taken or not taken on the basis of such findings and reports, nor for any incorrect results arising as a result of unclear, erroneous, incomplete, misleading or false information provided to SATRA.
- 5.2 Nothing in these terms and conditions shall limit or exclude SATRA's liability for:
 - (a) death or personal injury caused by its negligence or the negligence of its employees or agents;
 - (b) fraud or fraudulent misrepresentation;
 - (c) breach of the terms implied by Section 12 of the Sale of Goods Act 1979;
 - (d) defective products under the Consumer Protection Act 1987; or
 - (e) any other liability which cannot be limited or excluded by applicable law.
- 5.3 Subject to clause 5.2 SATRA shall not be liable to the Client whether in contract, tort (including negligence), breach of statutory duty or otherwise arising under or in connection with the Contract for loss of profits, sales, contracts, anticipated savings, loss or damage to goodwill or any indirect or consequential loss.
- 5.4 Subject to clause 5.2 SATRA's total aggregate liability to the Client, whether in contract, tort (including negligence), breach of statutory duty or otherwise arising under or in connection with the Contract shall be limited to the total amount of fees for the Services or the price of the Goods (excluding any value added tax or other sales tax or expenses) payable by the Client to SATRA under the Contract or £100,000 whichever is the lower figure.

6. MISCELLANEOUS

- 6.1 If any one or more provisions of these conditions are found to be illegal or unenforceable in any respect, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.
- 6.2 During the course of providing the Goods or Services and for a period of one year thereafter the Client shall not directly or indirectly entice, encourage or make any offer to SATRA's employees to leave their employment with SATRA.
- 6.3 The use of SATRA's corporate name or registered marks for advertising purposes is not permitted without SATRA's prior written authorisation.
- 6.4 All reports and documentation which are supplied to the Client under the Contract remain the property of SATRA until paid in full. Under no circumstances will a Client's purchase order override SATRA's retention of title in accordance with this clause.
- 6.5 The Client acknowledges that in entering into this Contract it has not relied on any representation, warranty, collateral contract or other assurance (except those set out or referred to in these terms and conditions) made by or on behalf of SATRA or any other party before entering into the Contract. The Client waives all rights and remedies that, but for this clause, might otherwise be available to it in respect of any such representation, warranty, collateral contract or other assurance.
- 6.6 All provisions of the Contract that limit or exclude the liability of SATRA are intended also to be for the benefit of SATRA's holding company (called SATRA, and being a company limited by guarantee and incorporated in England and Wales with company number 00153475), and shall accordingly be enforceable by such holding company as well as or instead of by SATRA, and on the basis that any limit on the liability of SATRA shall apply to it and to such holding company in the aggregate.

7. CONFIDENTIALITY

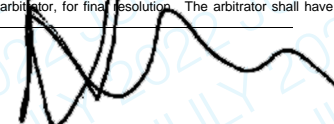
- 7.1 Unless specifically excluded in the terms of an individual contract between SATRA and the Client, the following shall apply to all deliverables including, reports, advice, drawings, photographs, specifications, data or other forms of media.
- 7.2 Deliverables referred to in clause 7.1 shall not be disclosed to third parties or used in litigation without the consent of SATRA.
- 7.3 Where SATRA has given consent to disclosure of any service deliverables referred to in clause 7.1, the Client shall draw the attention of the third party to these terms of business and the basis on which SATRA undertakes testing, reporting and advising. The Client shall indemnify SATRA for any failure to do so.
- 7.4 The service deliverables referred to in clause 7.1 are submitted to the Client as confidential documents. Confidentiality shall continue to apply after completion of the business, but shall cease to apply to information or knowledge which has come into the public domain through no breach of this Contract by the Client.
- 7.5 The Client shall not disassemble, remove parts or carry out any form of analysis on goods or materials sold by SATRA for the purposes of reverse engineering or obtaining information on the construction, content or composition of the item without the consent of SATRA.

8. AMENDMENT

- 8.1 No amendment to this Contract shall be effective unless it is in writing, expressly stated to amend this Contract and signed by an authorised signatory of both Parties.

9. DISPUTE RESOLUTION

- 9.1 If there should be a dispute between the parties to this Agreement they undertake to act with goodwill and to use all reasonable endeavours to resolve that dispute.
- 9.2 Failure to resolve any dispute by discussions between the parties shall, in the first instance, be referred to a mediator for resolution. The parties shall attempt to agree upon the appointment of a mediator, upon receipt, by either of them, of a written notice to concur in such appointment. Should the parties fail to agree within 21 days, either party, upon giving written notice, may apply to the President or the Vice President, for the time being, of the Chartered Institute of Arbitrators, for the appointment of a mediator.
- 9.3 Should the mediation fail, in whole or in part, either party may, upon giving written notice, and within twenty-eight days thereof, apply to the President or the Vice President, for the time being, of the Chartered Institute of Arbitrators, for the appointment of a single arbitrator, for final resolution. The arbitrator shall have no



TERMS AND CONDITIONS FOR THE SALE OF GOODS AND/OR THE PROVISION OF SERVICES

- connection with the mediator or the mediation proceedings, unless both parties have consented in writing. The arbitration shall be governed by both the Arbitration Act 1996 and the Controlled Cost Rules of the Chartered Institute of Arbitrators (2000 Edition), or any amendments thereof, which Rules are deemed to be incorporated by reference into this clause. The seat of the arbitration shall be England and Wales.
- 9.4 The laws of England shall govern the interpretation of this Contract. Subject to clauses 9.1, 9.2 and 9.3 any dispute arising out of or in connection with the Contract shall be subject to the exclusive jurisdiction of the courts of England. However, the Party obtaining a judgement in such courts shall be entitled to enforce it in any court it chooses.
- 10. PROVISION OF SERVICES**
- 10.1 SATRA shall provide Services using reasonable care and skill and in accordance with the Clients specific instructions and as confirmed by SATRA as part of the Contract review process.
- 10.2 Estimates for completion of the Services are made in good faith and date from receipt of a written order, payment of a proforma invoice if required, full information and samples to enable SATRA to proceed. While SATRA will make every effort to fulfil them, such estimates are subject to unforeseen events and if not achieved, cannot give rise to any claim. Time will not be of the essence in relation to the performance of the Services.
- 10.3 Results given in test reports or certificates refer only to samples submitted for analysis to SATRA. A satisfactory test report in no way implies that the product tested is approved by SATRA and no warranty is given as to the performance of the product tested.
- 10.4 SATRA may delegate all or part of the Services to a subcontractor and the Client authorises SATRA to disclose all information required to undertake the Services.
- 10.5 Where the Client requests SATRA to witness testing of other services being undertaken by a third party the Client agrees that SATRA's sole responsibility is to be present at the time of the work and to forward the results or confirm that the service has been undertaken. The Client agrees that unless otherwise agreed SATRA is not responsible for the condition or calibration of any equipment unless provided by SATRA.
- 10.6 Unless otherwise agreed in advance, test samples will be retained for 6 weeks from the date of the final report after which time they will be disposed of and SATRA shall cease to have any responsibility for such samples.
- Where the nature of the samples or the Services undertaken results in specialist disposal then SATRA reserves the right to pass the cost of such disposal onto the Client. Storage for longer periods may be possible only if agreed in advance and may incur a storage charge payable by the Client.
- Where practical and agreed in advance, samples may be returned at the Client's expense. However, samples are in most instances partially or fully destroyed as part of the work undertaken and SATRA cannot guarantee that samples will be returned in an "as new" condition.
- 10.7 Where SATRA receives documents reflecting engagements between the Client and third parties or documents belonging to third parties, such documents shall be considered as being for information only and shall not release the Client from any or all obligations to SATRA.
- 10.8 SATRA reserves the right to make changes to the Services, provided that such changes do not materially affect the nature or quality of the provision of these Services or where they are necessary in order to ensure that any applicable laws or safety requirements are complied with.
- 10.9 The Client acknowledges that SATRA by providing the Services, neither takes the place of the Client or any third party or releases them from any of their obligations.
- 11. CLIENT RESPONSIBILITIES RELATING TO THE PROVISION OF SERVICES**
- 11.1 The Client shall provide sufficient samples, information, instructions and documents as required to enable SATRA to carry out the Services in accordance with the methods, standards or other specifications as agreed.
- 11.2 Where applicable the Client shall allow access by members of SATRA staff to such premises where the Services are to be performed and provide any specialist equipment and personnel.
- 11.3 The Client shall inform SATRA in advance of any known hazards, dangers or other safety matters relating to samples submitted to SATRA or on site visits made by SATRA.
- 11.4 Where the Client fails to comply with any of its responsibilities SATRA reserves the right to suspend any Services until such time as the Client has complied and may require the Client to reimburse SATRA the amount of any additional costs arising from the suspension.
- 12. DELIVERY AND NON-DELIVERY OF GOODS**
- 12.1 Delivery dates for the supply of the Goods are approximate only and not guaranteed. Time of delivery is not of the essence of the Contract and SATRA shall not be liable for any delay in delivery of Goods.
- 12.2 Should expedited delivery be requested and agreed, SATRA shall be entitled to make additional charges to cover overtime or any other additional costs.
- 12.3 Delivery of the Goods shall take place at such location as SATRA and the Client agree. If the Client agrees to collect the Goods from SATRA's premises, then delivery will take place at those premises in which case the consignment of Goods as recorded by SATRA upon dispatch shall be evidence of the Goods received by the Client unless the Client can provide conclusive evidence to the contrary.
- 12.4 SATRA shall not be liable for the non-delivery of Goods (even if caused by SATRA) unless the Client provides written notice of non-delivery in accordance with clause 13.2. Liability for non-delivery of Goods shall in any event be limited to replacing the Goods within a reasonable time frame or the issue of a credit note to the value of the Goods not delivered.
- 12.5 Should delivery of the Goods be suspended or delayed by the Client for any reason SATRA reserves the right to charge for storage and for all expenses incurred, including loss of or wastage of resources that cannot otherwise be used. If the delay extends beyond 30 days SATRA shall be entitled to immediate payment for any Goods that are ready for delivery, and any other additional costs.
- 12.6 If for any reason the Client fails to accept delivery of any of the Goods when they are ready for delivery, or SATRA is unable to deliver the Goods on time because the Client has not provided appropriate instructions, documents, licenses or authorisations then risk in the Goods shall pass to the Client, the Goods and/or Services shall be deemed to have been delivered; and SATRA may store the Goods until delivery, whereupon the Client shall be liable for all related costs and expenses (including, without limitation, storage and insurance).
- 13. RISK/TITLE OF GOODS**
- 13.1 Subject to clause 12.6 the risk in the Goods will transfer to the Client on delivery of the Goods unless SATRA and the Client have agreed that the sale of the Goods will be governed by Incoterms 2010 (or any subsequent revision thereto) in which case risk will transfer to the Client in accordance with the Incoterms mode of transport which is agreed by SATRA and the Client.
- 13.2 The Company shall not accept responsibility for loss or damage in transit unless:
- a) In the case of sales where delivery of Goods is made in the United Kingdom SATRA is notified by the Client within 10 days of the invoice date of non-arrival of Goods and within 3 days of the invoice date of receipt of Goods damaged in transit; or
- b) In all other cases the Client notifies SATRA on the non-arrival or damage in transit within a reasonable period of time as determined by SATRA.
- 13.3 Title to the Goods shall not pass to the Client until the earlier of when: -
- a) SATRA receives payment in full (in cash or cleared funds) for the Goods and any other Goods that SATRA has supplied to the Client in which case title to the Goods shall pass at the time of payment of all such sums; and
- b) the Client resells the Goods in accordance with clause 13.5 in which case title shall pass to the Client immediately before the time at which the resale by the Client occurs.
- 13.4 Until ownership of Goods has passed to the Client, the Client shall:
- a) hold the Goods as SATRA's bailee;
- b) store the Goods (at no cost to SATRA) separately from all other goods belonging to the Client or any third party in such a way that they remain readily identifiable as SATRA's property (including where the Goods have been sold to a 3rd party);
- c) not destroy, deface or obscure any identifying mark or packaging on or relating to the Goods; and
- d) maintain the Goods in satisfactory condition and keep them insured on SATRA's behalf for their full price against all risks to the reasonable satisfaction of SATRA. The Client shall obtain an endorsement of SATRA's interest in the goods on its insurance policy. On request the Client shall allow SATRA to inspect such Goods and shall produce the policy of insurance.
- 13.5 The Client may resell the Goods before ownership has passed to it solely on condition that sale shall be effected in the ordinary course of the Client's business at full market value.
- 13.6 If before title to the Goods passes to the Client, the Client becomes subject to any of the events referred to in clause 2.6 then without limiting any other right or remedy SATRA may have:
- a) the Client's right to resell the Goods or use them in the ordinary course of its business ceases immediately; and
- b) SATRA may at any time require the Client to deliver up all Goods in its possession that have not been resold or irrevocably incorporated into another product; and
- c) if the Client fails to do so promptly SATRA may exercise its rights under clause 13.7.
- 13.7 The Client grants SATRA, its agents and employees an irrevocable licence at any time to enter any premises where the Goods are or may be stored in order to inspect them, or, where the Client's right to possession has terminated, to recover them.
- 13.8 On termination of the Contract, howsoever caused, SATRA's (but not the Client's) rights contained in this clause 13 shall remain in effect.
- 14. PATENTS**
- 14.1 SATRA gives no indemnity against any claim of infringement of Letters Patent, Registered Design, Trade Mark or Copyright by the use of or sale of any article or material supplied to the Client. If its use is impossible without infringement of Letters Patent, Registered Design, Trade Mark or Copyright published at the date of the contract, SATRA will refund to the Client the purchase price of the said article or material provided that it is returned to SATRA free of charge. The Client warrants that any design or instruction furnished or given by the Client shall not be such as will cause SATRA to infringe any Letters Patent, Registered Design, Trade Mark or Copyright in the execution of the Client's order.
- 15. WARRANTY OF GOODS**
- 15.1 SATRA warrants that on delivery and for a period of 12 months from the date of delivery or within the shelf life of the Goods (whichever is the shorter period) the Goods shall be free from defects in design, material and workmanship.
- 16. DEFECTIVE GOODS**
- 16.1 Subject to clauses 16.6 and 16.7 if:
- a) the Client gives notice in writing to SATRA in accordance with clause 16.3 and during the period referred to in clause 15.1 that the Goods do not comply with the warranty in that clause; and
- b) SATRA is given a reasonable opportunity of examining such Goods; and
- c) the Client (if asked to do so by SATRA) returns such Goods to SATRA's place of business then SATRA will, at its option, repair or replace the defective Goods or refund the price of the defective Goods in full. SATRA reserves the right to repair the Goods at the Client's premises.
- 16.2 The Client must inspect all Goods upon delivery. Failure to do so may result in further charges being applied in the event of a return.
- 16.3 If Goods are found to be faulty, defective or damaged the Client must inform SATRA in writing as soon as reasonably possible and in any event within 10 working days of the fault, damage or defect being discovered.
- 16.4 Without prejudice to clause 16.1 if no notice of rejection has been received by SATRA within 3 months of delivery, the Client shall be deemed to have accepted the Goods.
- 16.5 SATRA will pay the reasonable costs of carriage, packaging and insurance for any defective Goods which are returned by the Client provided that SATRA is liable under clause 16.1 to repair or replace the defective Goods. If SATRA determines that the Goods are not defective or if SATRA is not liable to repair or replace the Goods due to the circumstances under clauses 16.6 or 16.7 then the Client will be responsible for the payment of such costs.
- 16.6 SATRA shall not be under any liability to repair or at its option replace or pay for the repair or replacement of any Goods which are found to be defective if:
- a) the defect is caused or substantially caused by wear and tear, overloading, misuse, neglect, modification or attempted modification carried out by any organisation other than by SATRA or their approved agents, or use with ancillary equipment not approved in writing by SATRA, or default in proper maintenance or cleaning; or
- b) the Client authorises or carries out any repair or replacement of any Goods without first affording SATRA a reasonable opportunity to replace or repair them; or
- c) the Client has breached any of the terms of the Contract under which the Goods were supplied; or
- d) the Goods have been manufactured to a design or specification or in compliance with other information provided by the Client and the defect has arisen as a result of that design, specification or information;
- 16.7 Where Goods or parts of Goods are not manufactured by SATRA then SATRA shall be liable for defects only to the extent that SATRA obtains redress from the manufacturer or supplier thereof provided that:
- a) SATRA shall not be obliged to take any step to attempt to obtain such redress except at the request and expense of the Client and upon provision by the Client of a full indemnity as to costs for which SATRA may thereby become liable;
- b) nothing in this condition 16.7 shall have effect as to impose upon SATRA any additional liability or obligations other than those referred to in condition 16.1.
- 16.8 Except as provided in clause 16.1 SATRA shall have no liability to the Client arising from any failure of the Goods to comply with the warranty in clause 15.1.

Terms and conditions – May 2021

CTC
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Date: 28th July 2022

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Signed:

